STRATEGIC DELIVERY & PERFORMANCE FRAMEWORK

(1) **CORPORATE PLAN**

(2) **KEY DELIVERY PROJECTS**

E.g., Godley Green, Family Hubs
(incl. political priorities – 'pledges')

(3) **KEY STRATEGIES**

E.g., Inclusive Growth, Early Help, Environment & Climate, Housing, Older People, Community Safety.

(4) **CORPORATE PLAN – ORGANISATIONAL HEALTH SCORECARD**

Service measures linked to key delivery projects (2), external assurance frameworks and local priorities.

(5) **BUSINESS PLANS**

Strategic (2) and operational (8)

(6) **THEMATIC STRATEGIES**

(7) **SERVICE SCORECARDS**

a) Children & Families (incl. education)
b) Adults & Older People
c) Place – Community (incl. poverty)
d) Place – Operations (incl. environment)
e) Place – Growth (incl. housing, employment, skills, investment, strategic transport)
f) Population Health (linked to JSNA)
g) Corporate (incl. finance, governance, exchequer, workforce, IT)

(8) **SERVICE PLANS**

(incl. service risks to feed into directorate and corporate risk register)

(9) **MY PERFORMANCE (staff appraisal and development)**

Underpinned by evidence & learning from:

(10) **INSIGHT & INTELLIGENCE**

Needs Assessments – JSNA & thematic needs assessments - e.g., DA, Poverty, CYP, Older People, and pharmacy.
Thematic / bespoke analysis and tools – e.g., Census, Strategic Tools, poverty monitor, DA dashboard.
Voice – e.g., PEN, Big Conversation, complaints, LISTENing, experts by experience (e.g., MVP, CiCC, Autism).

(11) **CHALLENGE & BENCHMARKIN**
Inspection and oversight – Best Value duty, Oflog, Ofsted, CQC etc.
Peer Review – LGA, ADCS, ADAS etc.
External learning – LGSCO, GM, CIPFA, CSE, APSE etc.
Assurance – Risk Management, Internal and External Audit, Audit Panel, Overview and Scrutiny Panels.